

**Connecting Faucet to Tank**

**Step 3**

1. Insert 3/8" tube into red faucet valve and tighten with only 1/2 turn clockwise.

**Step 4**

1. Connect faucet to tank.

**Step 5**

1. Turn on faucet to fill water from faucet line into tank.

**Final Water Connection**

**Step 6**

1. Hang tank and tighten securely with only 1/2 turn clockwise.

2. Insert 3/8" tube into red faucet valve and tighten with only 1/2 turn clockwise.

3. Connect faucet to tank.

4. Turn on faucet to fill water from faucet line into tank.

**Note:**

- Do not extend plumbing or electrical lines.
- Property damage: Make sure bends in all water lines are smooth and uninked, with no pinching, twisting or blockage. Pinched or blocked water lines may cause damage to the dispenser tank.

**Troubleshooting**

**Problem:**

Water is not hot.

**Possible Cause:**

- Filter O-ring breach.
- Head & bracket not fully rotated.
- Thermostat is not adjusted to suitable temperature.

**What to Do:**

- Activate faucet lever and run until the water is cold.
- Adjust the thermostat slowly, then activate faucet lever for 20 secs. to bring in fresh water at the new setting. Allow 5-7 minutes, check the supply valve to ensure that it is fully open before turning on water.

**Problem:**

Water and steam rusty appearance.

**Possible Cause:**

- Corrosion of unit.

**What to Do:**

- Unplug and drain unit as described in the Seasonal Storage/Service Guide. Replace filter cartridge including O-ring and ensure O-ring is properly seated. Reassemble unit.

**Problem:**

Water continues to run from the spout/vent instead of spout.

**Possible Cause:**

- Debris in the water line may cause blockage.

**What to Do:**

- Unscrew spout end piece and clean out any debris.

**Problem:**

Water comes out the vent instead of spout.

**Possible Cause:**

- Water is very low due to low water pressure. Water continues to run from the spout/vent instead of spout.

**What to Do:**

- Adjust the thermostat slowly, then activate faucet lever for 20 secs. to bring in fresh water at the new setting. Allow 5-7 minutes, check the supply valve to ensure that it is fully open before turning on water.

**Problem:**

Water is dripping intermittently.

**Possible Cause:**

- Debris in the water line may cause blockage.

**What to Do:**

- Unscrew spout end piece and clean out any debris.

**Problem:**

Water is dripping continuously.

**Possible Cause:**

- Corrosion of unit.

**What to Do:**

- Unplug and drain unit as described in the Seasonal Storage/Service Guide. Replace filter cartridge including O-ring and ensure O-ring is properly seated. Reassemble unit.

**Problem:**

No water flow or spray.

**Possible Cause:**

- New filter leaks or doesn’t fit.

**What to Do:**

- Remove, inspect, reinstall filter cartridge.

**Problem:**

Water is not flowing from spout.

**Possible Cause:**

- New filter leaks or doesn’t fit.

**What to Do:**

- Remove, inspect, reinstall filter cartridge.

**Warning:**

Electric Shock Hazard: This appliance MUST be grounded. Using an ungrounded appliance can result in serious injury or death from electric shock. Improper connection of the equipment grounding conductor can result in the risk of shock by electricity.

**Filtration Issues**

If a filtration system is installed, the following issues are possible:

1. Water is hot but not instant.
   - Filter or fill requires flushing.
   - Filter O-ring breached.
   - Head & bracket not fully rotated.
   - Thermostat is not adjusted to suitable temperature.
   - Unit is boiling.

2. Water is dripping continuously.
   - New filter leaks or doesn’t fit.
   - Corrosion of unit.
   - Unplug and drain unit as described in the Seasonal Storage/Service Guide. Replace filter cartridge including O-ring and ensure O-ring is properly seated. Reassemble unit.

3. Water is dripping intermittently.
   - Debris in the water line may cause blockage.
   - Unscrew spout end piece and clean out any debris.

4. Water comes out the vent instead of spout.
   - Water is very low due to low water pressure.
   - Adjust the thermostat slowly, then activate faucet lever for 20 secs. to bring in fresh water at the new setting. Allow 5-7 minutes, check the supply valve to ensure that it is fully open before turning on water.

5. Water continues to run from the spout/vent instead of spout.
   - Debris in the water line may cause blockage.
   - Unscrew spout end piece and clean out any debris.

6. Water is dripping continuously.
   - Corrosion of unit.
   - Unplug and drain unit as described in the Seasonal Storage/Service Guide. Replace filter cartridge including O-ring and ensure O-ring is properly seated. Reassemble unit.

7. No water flow or spray.
   - New filter leaks or doesn’t fit.
   - Corrosion of unit.
   - Unplug and drain unit as described in the Seasonal Storage/Service Guide. Replace filter cartridge including O-ring and ensure O-ring is properly seated. Reassemble unit.

**What to Do**

- Check that the outlet is not switched off.
- Adjust the thermostat slowly, then activate faucet lever for 20 secs. to bring in fresh water at the new setting. Allow 5-7 minutes, check the supply valve to ensure that it is fully open before turning on water.
- Adjust water temperature using dial on tank front.
- Turn off faucet to fill water from faucet line into tank.
- Activate faucet lever to release some water from the tank.
- Run the water for at least 2 minutes to flush lines (both the hot and cold handles independently if applicable).
- Do not plug in unit until final water connection is complete.

For more information, please visit: www.insinkerator.com
What You Should Know Before Beginning

This is a quick reference guide. Please refer to the complete Installation, Care & Use Manual for specifics including cautions and warnings. If after reading the troubleshooting section, you still have questions about parts, installation or warranty, please visit www.insinkerator.com or call 1-800-558-5700.

AnswerLine® M-F 7 a.m. to 6 p.m. (CDT)
Sat./Sun. 9 a.m. to 6 p.m.

InSinkErator may make improvements and/or changes in the specifications at any time, in its sole discretion, without


detailing and personal injury, this instant hot water dispenser should be regularly examined for leakage and/or corrosion and those applications where any leakage could cause property damage. To check for corrosion, examine the appearance of the tank and dispenser assembly, or mount the InSinkErator Product in accordance with Manufacturer's instructions or local electrical and plumbing codes.

Quick Install Guide

Insinkerator

Instant Hot Water Dispensers

Starting the Installation Process

• A continuous electrical power source (not controlled by a wall switch) is required to power the unit.

• Ensure that there is sufficient space to fit the unit under the sink and around existing plumbing.

• The sink hole diameter required for installation varies by model:
  • HC1100, HC2200, HC2215 and H/HC3300: 1-3/8” – 1-1/2”
  • GN1100, GN2200 and GN2215: 1-1/4” – 1-1/2”
  • HC/View and HC/H-Wave: 1-1/4” – 1-1/2”
  • HC/Combos, H-Classic, Hat100 and Hat150: 1-1/4” – 1-1/2”

• Many installations require the use of a "adapter" hole.

• Check to make sure that a cold water supply line is within reach of the water inlet l".

What InSinkErator Warranty Does Not Cover

• Losses or damages caused by any product or component part used with the InSinkErator Products, including both Authorized OEM Products and other parts.

• InSinkErator Product includes all parts supplied by InSinkErator, the original owner, or their respective successors and assigns.

• InSinkErator Product is not repairable or is not repairable at the request of the original owner or their respective successors and assigns.

• InSinkErator Product is sold "as is" and without warranty or representation of any kind.

• InSinkErator Product will be repaired or replaced if it is not repairable at the request of the original owner or their respective successors and assigns.

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